

# *Thank You So Much for Taking a Loose Change Jar or Bucket!*

We cannot thank you enough and are so grateful as are the prisoners and missionaries who are the beneficiaries of your generosity. We want to make returning the money you have collected as easy and as straightforward as possible for you.

## **Returning the money from your Loose Change Jar**

There are several ways in which to return the money from your Loose Change Jar. If the money is all in GBP sterling you can:

### **1. Pay the money directly into OUR account at any HSBC Bank**

Please call us for our bank details.

**\*\*Please ensure you use your customer number as the reference number so we know who the money has been sent by\*\***

Many branches have a coin counting machine that will count the change for you. If not, the bank can provide you with plastic change bags or we can send some of these out to you so that you can count and separate the money beforehand.

### **2. Pay the money into YOUR bank account**

We understand that it may be easier for you to pay the money in at your own bank, you can then either send us a cheque, call us with your debit card details, or do an online transfer directly to our account (please call us for our bank details).

Again, many branches have coin counting machines that will count the change for you or contact us on +44 (0) 1782 745600 if you would like the plastic change bags sending out to you.

### **3. Arrange a Collection**

Sometimes getting to a bank can be difficult, in these circumstances we may be able to arrange for a courier collection of your jar. Please contact us by phone on +44 (0) 1782 745600 for more information and to arrange a suitable date.

For non-sterling change please contact us on +44 (0) 1782 745600 for more information on how best to return.

# **Call us on +44 (0) 1782 745600**

**Alive Publishing, Graphic House, 124 City Road, Stoke on Trent, ST4 2PH**

Alive Publishing is a Registered Charity - Charity No. 298807